



How To Contact Social Security in Italy

Do You Need An Appointment?

You can call the Federal Benefits Unit at the American Embassy in Rome and request all services available in Italy concerning all types of federal benefits, including SSA, VA, OPM and Railroad!

There are lots of things you can do also online (right now!) through our web site. (www.ssa.gov) You can obtain an estimate of your benefits on line through Internet or asking our office in Rome. You can also apply for a Social Security number or a replacement card very easily. The offices in Rome and Naples are now able to issue a number in one day (see Social Security Number information box below).

Do you want to apply for Retirement Benefits?

Contact now the FBU in Rome and you will start receiving your payments sooner than you think, and directly into your bank account in Italy (Electronic Fund Transfer) without wasting time or losing money for unnecessary bank transitions.

IMPORTANT: The full retirement age is increasing

By Phone

The Social Security office in Rome operates from 9AM to 1PM, Monday to Friday. You can call 06-46741 (Embassy Operator) or contact directly our FBU employees by calling the numbers below depending on the name of the claimant. (You will receive a better service by establishing a contact with a single employee who will answer ALL questions and follow your claim from A to Z, without being directed to other offices).

*If you have a touch-tone phone, recorded information is available 24 hours a day, including weekends and holidays. **Please have your Social Security number handy when you call us.***



Check your year of birth to determine your full retirement age:





1937 or earlier: Age 65
1938: 65 and 2 months
1939: 65 and 4 months
1940: 65 and 6 months
1941: 65 and 8 months
1942: 65 and 10 months
1943-1954: 66 years
1955: 66 and 2 months
1956: 66 and 4 months
1957: 66 and 6 months
1958: 66 and 8 months
1959: 66 and 10 months
1960 and later: 67 years

By Mail

If you have a problem or question, you should first try our direct phone numbers. If you need to contact our office by mail, or when returning forms and documents, you can use the following address:

American Embassy, Social Security Office (FBU), Via Veneto 121, 00187 Roma

Note: Persons born on January 1 of any year should refer to the previous year. You can contact the FBU in Rome four (4) months before receiving your full

<p>Thinking of visiting us in person?</p>	<p>As we all understand, these are difficult times for all of us, and therefore, for security and practical reasons it may not be advisable to visit our offices in person.</p> <p>We are trying to provide all available services <i>via mail and by phone</i>. This will avoid unnecessary travel and hardship to our customers.</p> <p><u>You can help by making your first contact by phone. We will advise if you or the person needing service must visit the FBU for an interview, if necessary.</u></p> <p>IMPORTANT: Social Security business can also be transacted in the American Consulate in Naples for customers who live in the following Italian regions: <i>Campania, Basilicata, Puglia, Calabria and Sicilia</i></p> <p>These customers should contact the FBU in Naples by calling 081-5838235 or writing to:</p> <p>American Consulate General, Federal Benefits Unit, Piazza Repubblica, 80122 Napoli</p>	<p>before reaching your full retirement age, or whenever you want to start receiving your benefits if you apply for reduced benefits (early retirement)</p> <div><div>SOCIAL SECURITY NUMBER INFORMATION</div><div><p>We also process applications for <i>Social Security Number Cards</i>. The applicant must apply in person (over 12 years of age) and bring proof of age, citizenship and identity. A birth certificate will suffice for proof of age, a passport for proof of identity and citizenship. An identity card, driver's license or passport is accepted, among other identification documents, as proof of identity.</p><p>DIRECT CALL SERVICE <i>Use the following chart to determine what number you can call in Rome for immediate service:</i></p><p>Last Name starts... Call...</p><div><div></div><div></div></div><table><tr><td>A-B-CE:</td><td>06-4674-2314</td></tr><tr><td>CH - F:</td><td>06-4674-2714</td></tr><tr><td>G-MAS:</td><td>06-4674-2618</td></tr><tr><td>MAT-PO:</td><td>06-4674-2363</td></tr><tr><td>PR-SG:</td><td>06-4674-2659</td></tr><tr><td>SH-Z:</td><td>06-4674-2219</td></tr></table><div></div></div></div>	A-B-CE:	06-4674-2314	CH - F:	06-4674-2714	G-MAS:	06-4674-2618	MAT-PO:	06-4674-2363	PR-SG:	06-4674-2659	SH-Z:	06-4674-2219
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<p>Send Your Questions/ Complaints/ Suggestions/</p>	<p>Have a question or need general information?</p> <p>Call us or visit our web site. If you can't find an answer to your questions at our Frequently Asked Questions you can ask your question directly by contacting the Federal Benefits office in Rome.</p> <p>Have a complaint?</p> <p>Although we try at all times to provide the highest quality service, we know that sometimes we fall short. Help us identify areas where we can improve, by expressing your concerns in writing.</p> <p>Have a suggestion?</p> <p>We're always interested in learning how we can better serve you! Share your good ideas with us.</p>													